

**Freedom of Information Request – 4213**

- 1. Please confirm the name of the supplier(s) currently providing the managed print or multifunction device services?**  
*Kyocera*
- 2. Please confirm the approximate number of devices included (MFDs/printers)?**  
*158 mfd's  
104 desktop printers*
- 3. Whether the contract includes software solutions (e.g. print management tools such as Papercut, Kofax, Uniflow)?**  
*Kyocera anywhere*
- 4. Please confirm whether the Managed Print Service Agreement is an on-premises or cloud-based solution?**  
*Cloud*
- 5. Please confirm if the Trust Manages the Server / Infrastructure or managed by the incumbent for the MPS agreement?**  
*Cloud*
- 6. Please confirm if the Trusts I.T. Function is provided by the Trust or a Third-Party provider?**  
*In House*
- 7. Please confirm the following Contract details:**
  - **Contract start date** *September 2024*
  - **Contract end date** *September 2029*
  - **Contract length (including any extension options)** *5 years, 12 month extension option*
  - **Annual contract value or estimated total contract value.**  
*Approx £56-£60K*
  - **Contracted volumes - Mono & Colour.**  
*Annual Print Volumes:  
B&W: 9828301 Colour: 849291*
  - **If no contracted volumes, please confirm the approximate annual mono and colour volumes?**  
*Annual Print Volumes:  
B&W: 9828301 Colour: 849291*
- 8. Please confirm whether the contract was awarded via a framework and state which one.**  
*Competition – Crown Commercial Services Framework*
- 9. Could you please confirm if the Trust intends to re-tender the service upon contract expiry.**  
*The trust has aligned its print contract with two other hospitals so the decision to tender is no longer with the trust but the Norfolk and Waveney Hospitals group.*