

Be Remarkable



In a **Remarkable** place

James Paget University Hospitals **NHS**
NHS Foundation Trust

We are looking for **Remarkable** People

Our hospital is an amazing place to work and we would welcome the opportunity to talk to you about joining our team here on England's east coast.

We have a great deal to offer people with the right skills and experience, including excellent rates of pay, outstanding training, continuous career development and a rewarding working environment in a community that holds its hospital in high regard.

We are very proud of the JPUH and its people, and are continually seeking improvements to ensure that patients and staff have the most positive experience possible when they are here. Our three priorities are:

- ▶ Putting our patients first – providing exceptional high-quality, harm-free care.
- ▶ Being the best provider caring for our growing elderly population.
- ▶ Developing closer working arrangements with our health, social and educational partners.

If you're looking for a fresh challenge at a progressive hospital in a delightful part of the country, we would very much like to hear from you. This is a remarkable place for remarkable people.



Christine Allen, Chief Executive.



Contact



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To apply for Trust vacancies visit

www.jobs.nhs.uk.

Once registered on NHS Jobs you can specify searches to receive notifications by email when suitable vacancies are posted.

For help with your application contact the HR Central Recruitment Team.

Tel: +44 (0)1493 452674

Email: human.resources@jpaget.nhs.uk

Be one of our **Remarkable** People



Some amazing professionals work at our hospital, which was named one of the top 100 best places to work in the NHS by the Health Service Journal.

If you would like to be part of our success story, here are a few more things you should know about the James Paget University Hospitals near Great Yarmouth, Norfolk.

- ▶ We employ more than 3,000 staff.
- ▶ Over 90% of our apprentices stay with us.
- ▶ We are part of the University of East Anglia Medical School.
- ▶ JPUH is in the top 20% of the UK Staff Satisfaction Survey.
- ▶ We are fully Care Quality Commission (CQC) compliant.
- ▶ Excellent training, development and simulation facilities.

The east coast is a great place to live, especially for families.

- ▶ Affordable properties to buy and rent.
- ▶ Broads, beach and countryside on your doorstep.
- ▶ Low crime rates.
- ▶ Good schools and colleges.

Remarkable People



Professor Pereira is a consultant oncoplastic breast surgeon who developed and led the world's largest national surgical and patient outcomes study in breast cancer surgery.

It led to the development of the best practice guidelines for oncoplastic breast surgery, now considered the gold standard in the UK and abroad.

"I'm having the greatest time of my life here, and would definitely recommend the Paget to anyone who wants to be the best professional they can be!"

Staff nurse Diamantina Azevedo

Professor Pereira developed the highest worldwide qualification in oncoplastic breast surgery and it has become a must-have qualification for aspiring oncoplastic breast surgeons in the UK.

He also developed the highest qualifications in colorectal surgery and regional anaesthesia, mastership programmes in demand throughout Europe and in 20 countries worldwide.

Professor Pereira's unit has provided master class training in breast reconstruction surgery to more than 1,000 surgeons.

Diamantina Azevedo has worked as a staff nurse at the James Paget University Hospitals since February 2014, having moved to this country from Portugal.

"I chose to come to the UK, mostly to the Paget because of its lovely, warm community," she said.

"They really value us and offer excellent career opportunities that allow us to evolve and progress. I'm having the greatest time of my life here, and would definitely recommend the Paget to anyone who wants to be the best professional they can be!"



Diamantina, who plays the piano and sings in her spare time, said she really enjoyed the bonds that she was able to build with both colleagues and patients.

Helena Tedstone a staff nurse at the James Paget University Hospitals since February 2001, said she loves seeing patients leave the hospital appreciative of their care and chatting to them when I bump into them when I'm out and about.

The mother of twin boys, Helena enjoys providing healthcare services and keeping up-to-date with NHS treatments at a modern, well-equipped hospital.

"I've always been a nurse and enjoy being part of a friendly team and working shifts that fit around my family life," she said.



"I'm constantly learning as I have a variety of responsibilities from nursing and observations to post-operative care and liaising with multi-disciplinary teams.

It's also great to be so close to the beach, countryside and Norwich."

Remarkable Hospital



The JPUH is a vibrant university hospital caring for a population of 230,000 people in Great Yarmouth, Lowestoft and Waveney, plus thousands of holiday visitors to this popular part of East Anglia each year.

Our patients are our top priority and our vision is to deliver excellence in healthcare, high-quality education and research.

The hospital, which opened in July 1982 and became a Foundation Trust in August 2006, has 440 patient beds on 18 wards. These are a mix of critical, intensive and high-dependency care, general surgery and medicine, maternity, paediatrics and neonatal beds.

The Trust works collaboratively with local primary care colleagues and community organisations, and provides a full range of general acute services and a number of specialised facilities, including a hyperbaric chamber for ventilating and monitoring critically ill patients receiving hyperbaric oxygen therapy.

A state-of-the-art day case theatre unit is under construction and due for completion at the end of 2015.

Remarkable Food



Master chef Gary Hunter says other hospitals should use the JPUH catering services as a benchmark. The head of the prestigious Westminster Catering College, who visited the hospital in July 2014, said in an article in Chef Magazine, "The team were some of the most passionate and devoted individuals I have met in this industry.

"The management team have been very creative in their sourcing of ingredients and their work on getting value for money in their quest for quality is nothing short of miraculous."

"I know that there are many hospitals that should use JPUH as a standard benchmark to aspire to."

Master chef Gary Hunter

Above: High praise for the catering team at the James Paget University Hospital.

Remarkable Training

Education and training are at the heart of staff development at James Paget University Hospitals.

Evidence shows that staff who receive good education and training are more confident in their roles. Our Education and Practice Development Department provides teaching across a range of disciplines for both mandatory and bespoke clinical needs. All our clinical staff have access to in-house training, and funds to support continuing professional development.

One of the most exciting developments at the JPUH in recent years was the building of our

Education and Training Centre, which is the base for our Medical School. The Trust later invested in a new conference, research and library facility at the Burrage Centre, providing us with facilities that few hospitals can match.

Developing skills in young people is extremely important to us and we are proud of the fact that healthcare apprentices at the JPUH were the first in the East of England to complete a new care certificate for high-quality, compassionate care. More than 90% of our apprentices stay on to work at the hospital and we were recently named one of the country's top 100 apprenticeship employers.

“The whole team of care, doctors, nurses and ward workers treated me with compassion and good humour. At no point was the care given anything less than first class.”

Patient Quote



Above: JPUH Education and Training Centre.
Right: Training apprentices.



Remarkable Area

The JPUH lies close to the Norfolk-Suffolk border on England's east coast - an area that offers so many attractions, particularly for families.

As well as beautiful sandy beaches and unspoiled countryside, the area is the gateway to the world-famous Norfolk and Suffolk Broads, a unique network of inland waterways that has National Park status.

The area's towns and villages, including Great Yarmouth and Lowestoft, offer affordable houses, low crime rates and a wonderful environment in which to work and play.

Close by is the historic city of Norwich, one of the UK's top ten shopping destinations. It boasts a whole host of quality stores, restaurants, cinemas, nightclubs, museums, medieval landmarks and an international airport. And it is the home of Championship League Norwich City Football Club.

Also within easy reach are the handsome, traditional seaside resort of Southwold, the university city of Cambridge and Suffolk's principal town of Ipswich. London is less than two hours away by train from Norwich.

Norwich has an international airport and London Stansted lies about 100 miles from Great Yarmouth.

Norfolk and north Suffolk offer a wide variety of properties for sale or rent, and prices are much more affordable than in London and the south east of England. The two counties also have many good schools and colleges, both in the state, church, and independent sectors.

Job Opportunities for Your Partner

There are job opportunities for your partner too.

East Anglia has one of the UK's fastest-growing economies. In the Great Yarmouth and Lowestoft areas this is being driven by the burgeoning energy industry, which is set to see investment of about £50 billion over the next 20 years in offshore wind, offshore gas, decommissioning, nuclear and renewables.

This has resulted in considerable employment opportunities for engineers and technicians, with many local companies recruiting qualified personnel to their growing workforces.

The region is also a popular tourism destination, has strong roots in agriculture and is experiencing an upsurge in the construction industry. All of which means there could be employment opportunities for your partner if you decide to relocate to our area.



Remarkable Values

We are part of a national programme of work called **Compassion in Practice** that lays out the vision and strategy for our staff using six areas of action - the 6C's that will create improvements in care for all people cared for and supported in the NHS. **Compassion, Commitment, Courage, Competence, Care and Communication.**

We also have our own values and behaviours that we expect all staff to embrace.

Courtesy and respect

- ▶ A welcoming and positive attitude
- ▶ Polite, friendly and interested in people
- ▶ Value and respect people as individuals

So people feel **welcome**.

Attentively kind and helpful

- ▶ Look out for dignity, privacy and humanity
- ▶ Attentive, responsive and take time to help
- ▶ Visible presence of staff to provide care

So people feel **cared for**.

Responsive communication

- ▶ Listen to people and answer their questions
- ▶ Keep people clearly informed
- ▶ Involve people

So people feel **in control**.

Effective and professional

- ▶ Safe, knowledgeable and reassuring
- ▶ Effective care / services from joined up teams
- ▶ Organised and timely, looking to improve

So people feel **safe**.



Work Somewhere Remarkable

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