

Freedom of Information Request – 3930

**Manual handling training provision**

I would be grateful if you would supply answers to the following questions which I anticipate will be easily available within your organisation thus putting no excessive demands on the organisation or warranting any levy of costs:

**Terms for your guidance**

**Lower risk staff** those staff unlikely to be at risk from musculoskeletal disorders or injuries in their daily work.

**Higher risk staff** those staff likely to be at risk from musculoskeletal disorders or injuries in their daily work (tends to be all directly patient facing clinical staff and staff in highly physical roles such as porters, engineers, grounds staff, highly repetitive roles, poor postures etc. Patient handling and high risk object handling).

1. **Number of staff employed;**  
*3153 (excl Bank Staff)*
2. **Number of staff classed as higher risk;**  
*1608*

**Induction Training**

3. **What time duration is the training provided at induction for higher risk staff;**  
*3 hours 15 minutes*
4. **How soon after commencement of employment do higher risk staff receive manual handling induction training;**  
*Before they start work*

**Back Care Advisors and Local Manual Handling Trainers / Assessors**

5. **How many Back Care Advisors do you employ;**  
*0.9 Back Care Advisers 0.2 Moving and Handling Trainer*
6. **How many local workplace based manual handling trainers / assessors do you employ;**  
*No local workplace based trainers, have 73 moving and handling champions*
7. **What duration is the training for local workplace based manual handling trainers/assessors;**  
*2 day course for champions*
8. **With what frequency are the local workplace based manual handling trainers/assessors updated;**  
*Yearly for champions*
9. **What duration is the update training for local workplace based manual handling trainers/assessors;**  
*One day for champions*

## **Systems**

- 10. Do you use a refresher training system or a competence assessment system for higher risk manual handling compliance;**  
*Patient handling – refresher training system*
- 11. If you use a competence based system for higher risk staff, are staff assessed in the workplace;**  
*N/A*
- 12. How frequently are staff assessed or updated;**  
*Patient handling – Updated yearly*

## **Compliance and Injuries**

- 13. What is your overall CQC rating;**  
*Good*
- 14. What is your Trust's percentage compliance rate for higher risk manual handling;**  
*83%*
- 15. How many RIDDORs related to staff musculoskeletal injuries has your Trust had in the last 3 years;**  
*8*
- 16. How many Employer Liability Claims related to staff musculoskeletal injuries have been raise against your Trusty in the last 3 years;**  
*Unable to provide this information*
- 17. What have your total costs been for Employer Liability Claims related to staff musculoskeletal injuries in the last 3 years.**  
*Unable to provide this information*