

Freedom of Information Request – 3967

Please may I request answers to the following questions submitted under the Freedom of Information Act

I would like to know:

- **The cost of providing food to patients at your trust for the years 2015/16 and 2016/17. Please can this data be expressed in terms of the average cost per patient per day. It can be either per financial year or calendar year, whichever way your system records it - but please make clear which one you are providing in your response.**
2015/16 - £3.40 per patient per day
2016/17 - £3.19 per patient per day
- **The number of complaints received about food at your trust received in 2017 (financial year or calendar year as applicable) and any details you have regarding the nature of those complaints (food temperature, menu variety, presentation etc)**
In the calendar year 2017 we did not receive any complaints regarding our food
- **The percentage of food returned untouched in 2017 (financial year or calendar year as applicable) and what happens to the uneaten food.**
The percentage of food returned untouched for 2017 was 7.58%. All uneaten food is disposed of.
- **How many of the 5 food standards required by the standard NHS Contract is your trust currently meeting?**
 - **Hospitals should screen patients for malnutrition and patients should have a food plan**
All our patients are screened
 - **Hospitals must take steps to ensure patients get the help they need to eat and drink, including initiatives such as protected meal times where appropriate**
We have protected meal times in place, a red tray system for those who need help with their meals including adaptive cutlery and also cups to aid drinking plus meal time assistants
 - **Hospital canteens must promote healthy diets for staff and visitors – the food offered will need to comply with government recommendations on salt, saturated fats and sugar**
The Trust is CQUINN compliant
 - **Food must be sourced in a sustainable way so that it is healthy, good for individuals and for our food industry – where possible all our food is sourced fresh from local suppliers**
Where possible all our food is sourced fresh from local suppliers

- **Do you cook fresh food on site for patients?**

Yes, all our meals are prepared on site

- **Does your trust ask for feedback from patients regarding their experiences of hospital food?**

Yes, there is a section on the back of the menu which they can complete these are reviewed by the Head of Facilities Management plus our Friends & Family feedback asks questions about patient food.