

# Newberry Clinic Nursery Observation Information Sheet

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## Nursery play based assessment

This is for younger children and allows us to assess their social communication skills through a play based assessment in our nursery. This will hopefully be fun for your child as there are lots of exciting toys to play with. We need to see how your child responds to us so please try not to help your child too much. Of course if your child comes up to you, interact as normal but the more parents can observe and allow us to play with their child, the more helpful it is for our assessment process.

We will not be able to give you any feedback on the day of the assessment as we will need to go away and write our report afterwards. The observations will then be shared with the multidisciplinary team at the Great Yarmouth and Waveney Assessment Group. All assessment reports are sent out after your final feedback appointment with a clinician.

If you have any queries regarding this you may contact the Newberry Child Development Centre on 01493 442 322.



This is the nursery setting we use and the toys your child will be able to play with. You may wish to show your child these photos so they have an idea of what sort of place they are coming to and to reassure them it will be fun.

### Feedback

We want your visit to be as comfortable as possible. Please talk to the person in charge if you have any concerns. If the ward/department staff are unable to resolve your concern, please ask for our Patient Advice and Liaison (PALS) information. Please be assured that raising a concern will not impact on your care. **Before you leave the hospital you will be asked to complete a Friends and Family Test feedback card.** Providing your feedback is vital in helping to transform NHS services and to support patient choice.

### Trust Values

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| <ul style="list-style-type: none"> <li>• Courtesy and respect</li> <li>• A welcoming and positive attitude</li> <li>• Polite, friendly and interested in people</li> <li>• Value and respect people as individuals<br/>So people feel <b>welcome</b></li> <li>• Attentively kind and helpful</li> <li>• Look out for dignity, privacy &amp; humanity</li> <li>• Attentive, responsive &amp; take time to help</li> <li>• Visible presence of staff to provide care<br/>So people feel <b>cared for</b></li> </ul> | <ul style="list-style-type: none"> <li>• Responsive communication</li> <li>• Listen to people &amp; answer their questions</li> <li>• Keep people clearly informed</li> <li>• Involve people<br/>So people feel <b>in control</b></li> <li>• Effective and professional</li> <li>• Safe, knowledgeable and reassuring</li> <li>• Effective care / services from joined up teams</li> <li>• Organised and timely, looking to improve<br/>So people feel <b>safe</b></li> </ul> |
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The hospital can arrange for an interpreter or person to sign to assist you in communicating effectively with staff during your stay. Please let us know.

**For a large print version of this leaflet, contact PALS 01493 453240**