James Paget University Hospitals
NHS Foundation Trust

Freedom of Information Request - 4167

Dear Sir or Madam,

I would like to request information under the Freedom of Information Act.
I would like to know:

1. How much money was spent on translators in the financial years 2017/18, 2016/17, and 2015/16? Can I have the numbers broken down by year please?
** see below*

2. How many times were translators required over the three years? Can I have the numbers broken down by year please?
** see below*

3. What languages were the translators needed for? How many times were translators needed for each language?

For Question 3 we can confirm that we do hold information falling within the description specified in your request. However, we have estimated that the cost of complying with your request would exceed the appropriate limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.
The limit set down by the regulations for public authorities is £450, which amounts to a maximum of 18 hours of search and retrieval time charged at £25 per hour, the hourly rate also specified in the regulations.
We consider that it would take in excess of 18 hours to retrieve and extract the information as this would mean checking through individual documents for the information requested. Subsequently, it would cost more than £450, the limit specified in the regulations, to provide the information.
Under section 12 of the Freedom of Information Act 2000 we are therefore not obliged to provide the information that you have asked for unless the fee is paid and we will not be processing Point 3 of the request further unless we hear from you within 3 months

1. How much money was spent on translators in the financial years 2017/18, 2016/17, and 2015/16? Can I have the numbers broken down by year please?	
2015 - 2016	£67,056
2016 - 2017	£58,870
2017 - 2018	£52,236
2. How many times were translators required over the three years? Can I have the numbers broken down by year please?	
2015 - 2016	329
2016 - 2017	217
2017 - 2018	270