

Freedom of Information Request - 4214

Current A&E GP streaming service:

- 1. What are the opening hours?**
9am-9.30pm 7 days a week (subject to filling shifts)
- 2. How many GPs do you have working at any one time?**
One GP and One Nurse Practitioner at peak times, other times either GP or Nurse Practitioner subject to uptake of shifts
- 3. What is the hourly pay?**
£80 per hour for GP; Nurse Practitioner at Band 7 salary
- 4. What is the seniority mix?**
The GPs have a range of experience - some have just finished their GP registrar training, whereas some are very experienced (10+ years as a GP). All our ANPs are senior practitioners with several years of experience as Nurse Practitioners and are registered nurse prescribers
- 5. How many GPs do you have and how many vacancies?**
No salaried GPs. One salaried Nurse Practitioner on 30hrs per week. GP shifts are on a "bank shift" basis, but with a core group of 4 GPs covering a mixture of regular shifts and ad hoc Nurse Practitioner cover Sunday 9-5. Evenings on an ad hoc basis with approx. 30% fill.
- 6. What proportion are:**
 - a) locums** - *all GP shifts are done on a "bank shift" basis*
 - b) from local practices** - *all participating GPs are local - some do locum sessions in local practices, whilst other do almost exclusively JPUH streaming work*
 - c) employed by the Trust** - *all are employed by the trust - GPs on a "bank" basis paid by the hour, Nurse Practitioners on a substantive basis*

Between November 1 2017 and April 30 2018:

- 6. How many patients were seen through A&E GP streaming?**
3517
- 7. What proportion were: a) dealt with in full, b) sent through to A&E, c) referred to their own GP or d) other?**
This information is not held by the Trust.

To date (since launching the streaming service):

8. How many patient complaints have you received concerning A&E GP streaming?

0 formal complaints

1 informal complaint

Generally positive feedback (via Friends and Family test feedback, PALS/social media and spoken thanks at the time).