

If you have any queries
or worries, please do
not hesitate to
contact us on
01493 452885

**Breast Care Nurses are
specially trained to
provide help and support
to patients with breast
problems.**

If you have any questions
related to your recall
appointment you can
contact us on

01493 452447

We are available
Monday to Friday
9am to 4.30pm

Alternatively you could
ask to speak to one of us
when you attend for your
appointment.

Please inform the
receptionist when
you arrive.

Feedback

We want your visit to be as comfortable as possible. Please talk to the person in charge if you have any concerns. If the ward/ department staff are unable to resolve your concern, please ask for our Patient Advice and Liaison (PALS) information. Please be assured that raising a concern will not impact on your care. **Before you leave the hospital you will be asked to complete a Friends and Family Test feedback card.** Providing your feedback is vital in helping to transform NHS services and to support patient choice.

Trust Values

Courtesy and respect

- A welcoming and positive attitude
- Polite, friendly and interested in people
- Value and respect people as individuals
So people feel **welcome**

Attentively kind and helpful

- Look out for dignity, privacy & humanity
- Attentive, responsive & take time to help
- Visible presence of staff to provide care
So people feel **cared for**

Responsive communication

- Listen to people & answer their questions
- Keep people clearly informed
- Involve people
So people feel **in control**

Effective and professional

- Safe, knowledgeable and reassuring
- Effective care / services from joined up teams
- Organised and timely, looking to improve
So people feel **safe**

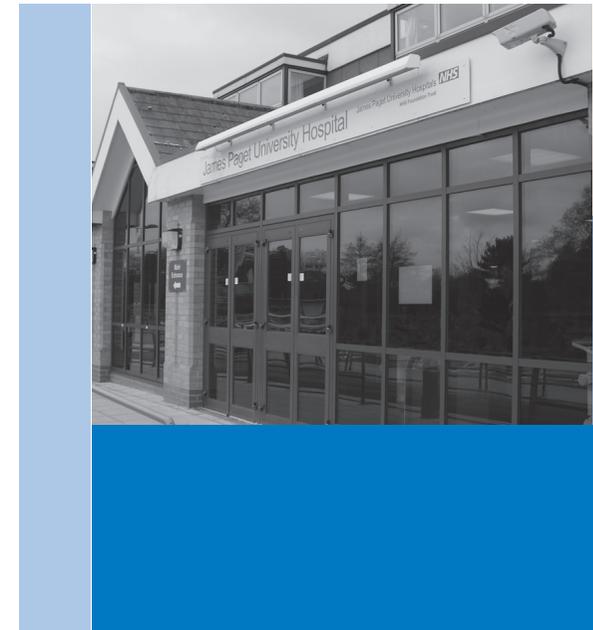


The hospital can arrange for an interpreter or person to sign to assist you in communicating effectively with staff during your stay. Please let us know.

For a large print version of this leaflet,
contact PALS 01493 453240

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Breast Imaging



Information for patients

Why have I been asked to come back?

This is the second part of the screening process mentioned in your original invitation letter.

In some cases, further tests are necessary to discover if there is a problem with your breasts.

Most women who need to come back are found not to have any problems.

When you arrive for your appointment, the radiographer will explain which of the further tests the doctor feels are most appropriate in your case.

You may not need all of them.

You are welcome to bring a friend, partner or other relative with you.

What are the tests?

- **Mammograms**
It may be necessary to take further films to give the doctor more information.
- **Ultrasound**
A simple painless procedure using sound waves passed through a gel to give a picture of your breast.
- **Cyst Drainage**
A needle is inserted into the cyst and fluid is drained out.

Needle Biopsies

- **14G Core Biopsy**
This is taken through a hole in the skin. A local anaesthetic is given first. It takes about 10 minutes. Your activity may be restricted for a day.
- **Vacuum Biopsy**
A larger biopsy which is taken through the skin. Local anaesthetic is used. It takes about 30 minutes. Your activity may be restricted for a couple of days.

Your results

It is usual for all the necessary tests to be completed at your clinic visit, and you will receive most of the results at that time.

Needle biopsies need to be processed and examined by pathologists. If you have a biopsy you will be given an appointment to return for the result.

