

**Freedom of Information Request – 4375**

Dear FOI Officer,

Regarding your usage of interpretation services, I would like to make the following requests under the Freedom of Information Act:

- 1) **From 1st January 2017 – 31st December 2017 how much did your Trust spend of interpreting services?**  
*£52,236.00*
- 2) **Do you service interpreting requirements in-house or do you outsource to a third party company?**  
*Outsource*
- 3) **If you use a third party to service interpreting requirement**
  - a. **What is the name of the organisation you outsource to?**
  - b. **Is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?**
  - c. **If contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?**
  - d. **Please provide both dates if telephone and face to face interpreting are contracted separately**

*We are an INTRAN member and use the framework awarded by Norfolk County Council via an OJEU procurement.  
The contract runs from March 2017 to March 2021.*

- 4) **Who is the senior responsible officer for interpreting services at the Trust.**  
*Deputy Chief Executive/Director of Governance and Workforce*  
<https://www.jpaget.nhs.uk/contact-us/key-contacts-a-to-z/anna-hills,-deputy-chief-executive-director-of-governance-and-workforce/>