

Freedom of Information Request – 4666

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

1. Do you have dedicated team responsible for arranging patient transport when they leave your hospital? - Yes / No If NO please explain how patient transport is arranged If YES how many are in this team?
2. Do you provide a 7 day week service?
3. Approximately how many bookings are made each year (if possible please split this into inpatient and outpatient visits)?
4. Who else is involved in the process – Please list each stakeholder for example Nurse, Bed Manager, Sisters/Matrons, Finance, CCG Finance, CCG Transport Provider, Own Transport Department, Other?
5. Do you have your own transport department who transport the patient to their destination? Yes / No
6. What systems and applications do you use to capture and track the transport bookings?
7. Is this an off the shelf/package or in house developed system?
8. Do you have many disputed invoices with the CCGs for Patient Transport

I am writing to advise you that the information you requested is not held by the Trust. Due to the nature of the information that you are seeking, your request would be more appropriately addressed to:

E-zec Medical Transport Services Ltd

Unit 5 Blackfriars Court

Great Yarmouth

Norfolk

NR31 7RQ

<http://www.e-zec.co.uk/>