

Freedom of Information Request – 4835

Under the Freedom of Information Act 2000, Please tell me:

- 1. The trust's daily cost on food per patient for the financial years:**

2017 - £3.19

2018 - £3.17

2019 - £3.23

- 2. a. The total number of food quality complaints reported by patients and/or their families during or after their treatment at your NHS trust regarding the quality of food provided by the trust in the financial years:**

2016/17 = 0

2017/18 = 0

2018/19 = 0

- b. Please detail the specific food which has received the most complaints for this financial year only. N/A**

- 3. *Please provide the total number of Listeriosis cases documented which developed because of food provided to them during their treatment at your NHS trust for the financial years:***

2017 - Nil

2018 - Nil

2019 – Nil

- 4. Please tell me the number of deaths caused by malnutrition as the underlying cause or contributing factor for the financial years, 2017, 2018, 2019.**

We can confirm that the Trust may hold this information, however, we have estimated that the cost of complying with your request would exceed the appropriate limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

The limit set down by the regulations for public authorities is £450, which amounts to a maximum of 18 hours of search and retrieval time charged at £25 per hour, the hourly rate also specified in the regulations. We consider that it would take in excess of 18 hours to retrieve and extract the information as this would mean checking through individual documents for the information requested. Subsequently, it would cost more than £450, the limit specified in the regulations, to provide the information.

Under section 12 of the Freedom of Information Act 2000 we are therefore not obliged to provide the information that you have asked for unless the fee is paid and we will not be processing your request further unless we hear from you within 3 months.

However, due to the nature of your request at Q4 this information may be more readily available via:

*Norfolk registration service
The Archive Centre,
County Hall,
Norwich,
Norfolk NR1 2 DQ*

<https://www.norfolk.gov.uk/what-we-do-and-how-we-work/open-data-fois-and-data-protection/freedom-of-information/about-the-foi-act-and-making-a-request>