

Glossary of Terms: Abbreviations: NHS Jargon

A&E	Accident & Emergency Department
ABPI	Association of the British Pharmaceutical Industry
AC	Audit Commission
ACAD	Ambulatory Care and Diagnostic Unit
ACDA	Advisory Committee on Distinction Awards (consultants)
ACDP	Advisory Committee on Dangerous Pathogens
ACEVO	Association of Chief Executives of Voluntary Organisations
ACGT	Advisory committee on Generic Testing
ACRA	Advisory Committee on Resource Allocation
ADSS	Association of Directors of Social Services
A&E	Accident and Emergency
AHP	Allied Health Professional
Acute	Rapid onset, severe symptoms and brief duration
Audit	A continuous process of assessment, evaluation and adjustment
AGM	Annual General Meeting
AHSC	Academic Health Science Centre
AHSN	Academic Health Science Network
AM	Assembly Member (Wales)
AMM	Annual Members Meeting
ASCT	Asylum Seeker Co-ordination Team
BAMM	British Association of Medical Managers
BC	Business continuity
BMA	British Medical Association
BME	Black and ethnic minorities
BTE	Behind the ear hearing aids
Baseline	The continuous level of funding, year on year, before additional resources are taken into account
BoD	Board of Directors
BSC	Business Service Centre (NHS Wales)
CAB/C&B	Choose and Book
CAMHS	Child and adolescent mental health services
CAT	Computerised Axial Tomography (scan)
CCIT	Consultant Contract Implementation Team
CCORT	Clinical Care Outreach Team
CCU	Critical Care Unit
C Diff	Clostridium difficile
CDO	Chief Dental Officer
CEAC	Clinical and Excellence Awards Committee (Northern Ireland)
CEMACH	Confidential Inquiry to Maternal and Child Health
CEO	Chief Executive Officer
CfH/CFH	Connecting for Health
CCG	Clinical Commissioning Group
CGST	Clinical Governance Support Team
CHAI	Commissioning for Healthcare Audit and Inspection
CHC	Community Health Council
CHCP	Community Health and Care Partnership
CHD	Coronary heart disease
CHIQ	Centre for Health Communication Quality
CHMS	Central Health Miscellaneous Services
CHP	Community Health Partnership
CIC	Community Interest Company
CIMP	Clinical Information Management Programme
CIO	Chief Information Officer
CIP	Cost improvement plan
CIS	Care Information Systems
CLIPS	Complaints, Litigation, Incidents and PALs

CMACE	Centre for Maternal and Child Enquiries
CME	Continuing Medical Education
CMHT	Community Mental Health Team
CMO	Chief Medical Officer
CNO	Chief Nursing Officer
CNST	Clinical Negligence Scheme for Trusts
COI	Central Office of Information
CoG	Council of Governors
COMARE	Committee on Medical Aspects of Radiation in the Environment
COMEAP	Committee on the Medical Effects of Air Pollution
COSHH	Control of Substances Hazardous to Health
COSLA	Convention of Scottish Local Authorities
CPA	Clinical Pathology Accreditation
CPD	Continuing professional development
CPPIH	Commissioning for Patients and Public Involvement in Health
CPR	Cardiopulmonary resuscitation
CRD	Centre for Research and Dissemination
CRDB	Care Record Development Board
CRHP	Council for the Regulation of Healthcare Professionals
CRS	Care Records Service
CRT	Customer Research Technology
CSA	Common Services Agency
CSM	Committee on the Safety of Medicine
CSR	Comprehensive Spending Review
CTO	Compulsory Treatment Order
CQC	Care Quality Commission
CQUINs	Commissioning for Quality and Innovation
Caldicott Guardian	The named officer responsible for delivering and implementing the Recommendations of the Coldicott report, which examined NHS Confidentiality and patient information systems
Capital	Spending on land and premises and provision, adaptation, renewal, replacement or demolition of buildings, equipment and vehicles
Commissioning	Process of acquiring/buying services to meet the health needs of the local population
Coterminosity	Share a common boundary or border with
DAT	Drugs Action Team
DCA	Director of Corporate Affairs
DCLG	Department for Communities and Local Government
DDRB	Doctors and Dentist Review Body
DEFRA	Department for Environment, Food and Rural Affairs
DfES	Department for Education and skills
DFT	Distance From Target
DIPC	Director of Infection Prevention and Control
DGH	District general hospital
DH or DoH	Department of Health
DHSSPS	Department of Health, Social Services and Public Safety
DNA	Did not attend
DNPS	Director of Nursing and Patient Services
DoH	Director of Health
DoF	Director of Finance
DPB	Dental Practice Board
DOSA	Day of Surgery Admission
DPH	Director of Public Health
DPR	Data Protection Register
DSU	Day Surgery Unit
DTC	Diagnostic Treatment Centre
DTOCs	Delay Transfers of Care
Diagnostic tests	Tests which help determine the nature of a disorder or illness, for example x-rays, laboratory tests

EADU	Emergency Assessment and Discharge Unit
EBH	Evidence-Based Healthcare
EBITDA	Earnings before interest, taxes, depreciation amortization
EBM	Evidence-Based Medicine
EBS	Emergency Bed Service
ECG	Heart tracing
ECHR	European Convention of Human Rights
E-Coli	Escherichia coli
ECR	Extra-Contractual Referral
ED	Executive Director or Emergency Department
EFL	External Financing Limit
e-GIF	(electronic) Government Interoperability Framework
EHR	Electronic Health Record
ENT	Ear, nose and throat
EO	Employers Organisation
EPAU	Early Pregnancy Assessment Unit
EPR	Electronic Patient Record
EPS	Electronic Prescription Service
ERAS	Enhanced Recovery Programme after Surgery
ERDIP	Electronic Record Development and Implementation Programme
ESR	Electronic staff record
ESBL	Extended-spectrum beta-lactamase
ET	Executive Team
ETD	Education, Training and Development
ETP	Electronic Transmission of Prescriptions
Elective surgery	An operation which is planned ahead and for which the patient will be given a date to be admitted to hospital
EWS	Early Warning Score
EWTD	European working-time directive
FCE	Finished consultant episode
FD	Finance Director
FHS	Family Health Service
FOI	Freedom of information
FMP	Financial Management Programme
FRC	Finance Reporting Council
FRR	Financial Risk Rating
FSA	Food Standards Agency
FT	Foundation Trust
FTGA	Foundation Trust Governors Association
FTN	Foundation Trust Network
FY	Financial Year
GDC	General Dental Council
GMC	General Medical Council
GMS	General Medical Services
GP	General Practitioner
GPSI/ GPWSI	General Practitioner with a Special Interest
GSCC	General Social Care Council
GTAC	Gene Therapy Advisory Committee
GUM	Genito-urinary medicine (clinic)
GWC	General Whitley Council
HA	Health Authority
HAZ	Health Action Zone
HB	Health Board
HBG	Health Benefit Group
HCAI	Health Care Associated Infection
HCC	Healthcare Commission

HCHS	Hospital and Community Health Services
HDA	Health Development Agency
HDL	Health Department Letter
HDU	High Dependency Unit
HEE	Health Education England
HEFCE	Higher Education Funding Council for England
HES	Hospital episode statistics
HFEA	Human Fertilisation & Embryology Authority
HIA	Health impact assessment
HIEC	Health Innovation and Education Cluster
HIMP	Health Improvement and Modernisation Plan
HIW	Health Inspectorate Wales
HLC	Healthy Living Centre
HMO	Health Maintenance Organisation (US)
H & N	Hospital at Night
HOSC	Health Overview and Screening Committee
HOWIS	Health of Wales Information Service
HPA	Health Protection Agency
HPC	Health Professions Council
HPMA	Healthcare People Management Association
HSC	Health service circular; (House of Commons) Health Select Committee
HPSS	Health and Personal Social Services (Northern Ireland)
HRG	Healthcare Resource Group
HSCA	Health and Social Care Act 2012
HSE	Health and Safety Executive
HSCI	Health Service Cost Index
HSMR	Hospital standardised mortality rate
HSCT	Health and Social Care Trust
HSSB	Health and Social Services Board
HSSC	Health Social Service Council
HTA	Health Technology Assessment
HWB/HWBB	Health and Wellbeing Board
IC	Information Commissioner
ICAS	Independent Complaints Advocacy Service
ICD	International Classification of Disease
ICO	Integrated Care Organisation
ICP	Integrated Care Pathway
ICRS	Integrated Care Records Service
ICSI	IVF technique - intracytoplasmic sperm injection
ICT	Information and Communication Technology
ICU	Intensive care unit
IG	Information governance
IGAS	Invasive Group A Streptococcal Infections
IHI	Institute for Health Improvement
ILA	Individual Learning Account
IMCA	Independent Mental Capacity Advocate
IM&T	Information Management and Technology
IOG	Improving outcomes guidance
IP	Inpatient
IPN	Infection Prevention Nurse
IPR	Individual performance review
IPU	Information Policy Unit
IRP	Independent Reconfiguration Panel
ISB	Information Standards Board
ISD	Information Statistics Division
IT	Information technology
ITE	In the ear hearing aids
IV	Intravenous
IWL	Improving Working Lives

Inpatient	A patient admitted to hospital for a period of treatment or to undergo an operation. Patients would stay in hospital for 24 hours or more
JIPs	Joint Investment Plans
KPI	Key performance indicator
LAA	Local Area Agreement
LAs	Local authorities
LAL	Local Authorities Letter
LASSL	Local Authorities Social Services Letter
LAT	Local Area Team
LDP	Local Delivery Plan
LETA	Local Education and Training Board
LGA	Local Government Association
LHB	Local Health Board
LHC	Local Health Council
LHW	Local Healthwatch
LHCC	Local Health Care Co-operative
LHG	Local Health Group
LHP	Local Health Plan
LHSCG	Local Health and Social Care Group (Northern Ireland)
LINKs	Local Involvement Networks
LIPS	Leading Improvement in Patient Safety
LIS	Local Implementation Strategy
LMC	Local Medical Committee
LOS	Length of stay
LPSA	Local Public Service Agreement
LSP	Local service provider
LTA	Long-Term Agreement
M&A	Mergers & Acquisitions
MCDC	Marie Curie Delivering Choice programme
MCN	Managed Clinical Network
MCO	Managed Care Organisation
MDA	Medical Device Agency
MDR Tb	Multi Drug Resistant Tuberculosis
MFS	Market Forces Supplement
MHA	Mental Health Act
MHAC	Mental Health Act Commission
MHRA	Medicines and Healthcare Products Regulatory Agency
MHRT	Mental Health Review Tribunal
MI	Major Incident
MLA	Member of the Legislative Assembly (Northern Ireland)
MLBU	Midwifery led Birthing Unit
MMC	Modernising Medical Careers
MMR	Measles, mumps, rubella
MRC	Medical Research Council
MRI	Magnetic resonance imaging
MSA	Mixed Sex Accommodation
MSP	Member of Scottish Parliament
MRSA	Methicillin-resistant Staphylococcus aureus
MSSA	Methicillin-sensitive Staphylococcus aureus
MUST	Malnutrition Universal Screening Tool
N3	New National Network (Broadland)
NAO	National Audit Office
NASP	National Application Service Provider
NatPaCT	National Primary and Care Trust (development programme)
NAW	National Assembly for Wales
NBA	National Blood Authorities
NBAP	National Booked Admission Programme

NBI	National Beds Inquiry
NCAA	National Clinical Assessment Authority
NCASP	National Clinical Audit Support Programme
NCE	National Confidential Enquiry
NCEPOD	National Confidential Enquiry into Patient Outcome and Death
NCISH	National Confidential Enquiry into Suicide and Homicide
NCSC	National Care Standards Commission
NCVO	National Council for Voluntary Organisation
NDPB	Non-Departmental Public Body
NED	Non Executive Director
NeLH	National electronic Library for Health
NES	NHS Education for Scotland
NGMS	New General Medical Services
NHS	National Health Service
NHSCB	NHS Commissioning Board, now NHS England
NHS CFH	NHS Connecting for Health
NHS Direct	Direct 24 hour telephone/e-service, providing advice and staffed by clinicians
NHSII	NHS Institute for innovation and Improvement
NHSL	NHS Logistics
NHSLA	NHS Litigation Authority
NHS LIFT	NHS Local Improvement Finance Trust
NHSP	Newborn Hearing Screening Programme
NHS QIS	NHS Quality Improvements Scotland
NHST	NHS Trust
NHSTDA	NHS Trust Development Authority
NIA	Northern Ireland Assembly
NIC	National Insurance Contribution
NICE	National Institute for Health and Clinical Excellence, an organisation that promotes clinical and cost effectiveness and produces and circulates clinical guidelines
NIHR	National Institute of Health Research
NIMHE	National Institute for Mental Health in England
NLIAH	National Leadership and Innovation Agency for Healthcare (Wales)
NMC	Nursing and Midwifery Council
NNUH	Norfolk and Norwich University Hospital
NOF	National Opportunities Fund
NPfIT	National Programme for IT (in the NHS)
NPG	National Priorities Guidance
NPHS	National Public Health Service (Wales)
NPSA	National Patient Safety Agency
NRAC	NHSScotland Resources Allocation Committee
NRCI	National Reference Cost Index
NRPB	National Radiological Protection Board
NRT	Nicotine Replacement Therapy
NSCAG	National Specialist Commissioning Advisory Group
NSF	National service framework, service standards for specific areas of health and related care
NSRC	National Schedule of Reference Costs
NSS	National Services Scotland
NTA	National Treatment Agency
NTO	National Training Organisation
OAT	Out-of-Area Treatment
OCMO	Office of the Chief Medical Officer (Wales)
OD	Organisational Development
ODP	Operating Department Practitioner
OHE	Office of Health Economics
ONS	Office for National Statistics
OP	Outpatient

OSC	(local authority) Overview and Scrutiny Committee
OT	Occupational therapist/therapy
OTC	Over-The-Counter
Outpatient	Provided on an appointment basis without the need to be admitted to or stay in hospital, e.g. assess need for further treatment, follow up appointment after a period of treatment
PAC	Public Accounts Committee
PACS	Picture archiving and communications system
PAF	Performance Assessment Framework
PALS	Patient advice and liaison service
PAS	Patient administration system
PBC	Practice based commissioning
PbR	Payment by results
PCG	Primary Care Group
PCIP	Primary Care Investment Plan
PCO	Primary Care Organisation
PCT	Primary care trust
PDC	Public Dividend Capital
PDP	Personal Development Plan
PEAT	Patient Environment Action Team
PEC	Professional Executive Committee
PET	Patient Experience Tool
PFI	Private Finance initiative
PHeL	Public Health electronic Library
PHO	Public health observatory
PID	Project initiation document
PLACE	Patient- Led Assessments of Care Environment
PMETB	Postgraduate Medical Education and Training Board
PMO	Project Management Office
PMS	Personal Medical Services
PRESMA	Pre School Music Association
PPA	Prescription Pricing Authority
PPF	Priorities and Planning Framework
PPI	Patient and public involvement
PPO	Preferred Provider Organisation
PPP	Public- Private Partnership
PPRS	Pharmaceutical Price Regulation Scheme
PR	Public relations
PRB	Pay Review Body
PROMs	Patient reported outcome measures
PSA	Public Services Agreement
PVL	Panton-Valentine Leukocidin
QA	Quality assurance
Q&A	Questions and answers
QALY	Quality-Adjusted Life Year
QIPP	Quality Innovation, Productivity and Prevention
QMAS	Quality Management and Analysis System
QOF	Quality and Outcomes Framework
QRP	Quality and Risk Profile
R&D	Research and Development
RA	Rheumatoid arthritis
RAG	Red, Amber and Green Classifications
RAWP	Resource Allocation Working Party
RES	Race Equality Scheme
RCN	Royal College of Nursing
RCP	Royal College of Physicians
RCPE	Royal College of Physicians of Edinburgh
RCPSG	Royal College of Physicians and Surgeons of Glasgow

RCS	Royal College of Surgeons
RCSE	Royal College of Surgeons of Edinburgh
RCT	Randomised Controlled Trial
RTA	Road Traffic Accident
RTT	Referral to Treatment
SACDA	Scottish Advisory committee on Distinction Awards
SARS	Severe Acute Respiratory Syndrome
SAS	Scottish Ambulance Service
SASM	Scottish Audit of Surgical Mortality
SCVO	Scottish Council of Voluntary Organisations
SEHD	Scottish Executive Health Department
SEU	Social Exclusion Unit
SFA	Statement of Fees and Allowances
SID	Senior Independent Director
SHA	Strategic health authority
SHARE	Scottish Health Authorities Revenue Equalisation
SHO	Senior house officer
SHOW	Scottish Health on the Web
SHRINE	Strategic Human Resources Information Network
SHMR	Standardised hospital mortality ratio
SIGN	Scottish Intercollegiate Guidelines Network
SLA	Service Level Agreement
SLM/R	Service Line Management/ Reporting
SMAC	Standing Medical Advisory Committee
SMR	Standardised Mortality Ratio
SNMAC	Standing Nursing and Midwifery Advisory Committee
SNOMED	Systematised Nomenclature of Medicine
SoS	Secretary of State
SRB	Single Regeneration Budget
SRE	Sex and relationship education
SSA	Same Sex Accommodation
SSC	Shared Service Centre
SSI	Social Services Inspectorate
SUI	Serious Untoward Incident
SUS	Secondary Uses Service
SWIFT	Strategic Workforce Investment Fund for Tomorrow
T&C	Terms and Conditions
TEL	Trust Executive Letter
TIA	Transient Ischaemic Attack
TIG	Trust Investment Group
TB	Tuberculosis
TTO	To Take Out (medications)
TOP	Termination of Pregnancy
TOR	Terms of Reference
TUPE	Transfer of Undertakings (Protection of Employment) Regulations
VIP	Visual Infusion Phlebitis
VFM	Value for money
VTE	Venous thromboembolism
VRE	Vancomycin-resistant Enterococcus
WBQ	Wellbeing questionnaire
WCC	White Cell Count
WCH	Wales Centre for Health
WDC	Workforce Development Confederation
WHO	World Health Organisation
WiSH	Welsh Innovations in Healthcare
WTD	Working-time directive
WTE	Whole time equivalent (staffing)