James Paget University Hospitals NHS Foundation Trust

Freedom of Information Request – 4812

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place
No

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc. N/A

1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff? N/A

1d. Please provide the contract start and end date for the supplier (dd/mm/yy) N/A

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution*? Yes.

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier**
StaffDirect

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable.
AHP, Sci/Tech

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)
30/05/2022 – 30/05/2027

2e. How much did the organisation pay the supplier in 25/26 (April 2025 to March 2026) for the provision of the direct engagement service?
£127,076

2f. What type of Direct Engagement contract is in place between the trust and the worker? E.g. Fixed term, casual, zero hours etc.
Zero Hours

2g. Are workers issued a P45 at the end of their assignment?
No

2h. Does your DE provider process DE payroll?
Yes

2i. If not, who is responsible for processing DE payroll?
N/A

2j. Who is responsible for inputting timesheet data into your DE solution?
Agency

2k. Who is responsible for inputting workers' bank details into the DE solution?
Agency

Bank Management

3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements * If more than one supplier is used, please name all suppliers**
RLDatix

3b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical
Medics, Nursing, Midwifery, AHPs, Admin and Clerical, Science/Tech

3c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)
30/05/2022 – 30/05/2027

3d. How much did the organisation pay the supplier(s) in 25/26 for the provision of the bank service?
£235,491 (Price inclusive of Optima and SafeCare)

This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model
****e.g Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc***
*****i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc***