

Freedom of Information Request – 3478

1a. A copy of any policies, standard operating procedure or guidance that sets out how the Trust identifies who qualifies as a foreign national or overseas visitor required to pay the Immigration Health Surcharge (IHS).

1b. Please provide the results of the last audit of this policy and compliance levels with it. If such an audit has not been conducted within the last five years, please say so.

1a. The Trust follows the Overseas visitor's guidance as issued by the Department of Health and Social Care. This guidance provides help and advice on the implementation of [The National Health Service \(Charges to Overseas Visitors\) Regulations 2015](#), which have been amended most recently by [The National Health Service \(Charges to Overseas Visitors\) \(Amendment\) Regulations 2023](#).

As the guidance is frequently updated /amended we access it online only. Please access these using the following link . [Charging overseas visitors in England:guidance for providers of NHS services](#)

The Trust does have policy on this subject. However, this is currently in the process of being updated so we can only include a copy of the previous policy which has some areas that require updating.

1b. We have not had any audit carried out on the policy within the last 5 years.

2. A copy of any policies that set out what steps are taken if a patient, eligible to pay the Immigration Health Surcharge (IHS), seeks to access (or in fact has already accessed) services provided by the Trust for which payment would be owed.

2.Again, please refer to the issued guidance referred to in Q1a.

3a. A copy of any policies, standard operating procedure or guidance which set out the steps taken to invoice a foreign national for any episode of care delivered by the Trust which was not billed/ invoiced for prior to the episode of care being delivered.

3a. Again, please refer to the issued guidance referred to in Q1a.

3b. A copy of any policies, standard operating procedure or guidance that set out the steps the Trust takes to collect unpaid debts where an episode / episodes of care have been provided to a foreign national.

Information not held. You may be able to request this information from NHS Shared Business Services <http://www.sbs.nhs.uk>.

3c. Data which sets out the total amount (in GBP) for each of the last 3 calendar years that has been collected for the provision of any episode of care for a foreign national (i.e. any individual who is not entitled to that care free at the point of use).

i. Collected by the Trust

- ii. **Collected by a third party**
- iii. **That the Trust has written off**

The total for the 3 years that has been collected by the trust and a third party is £81696.50 for our overseas visitors.

The amount that has been written off over the 3 years is as follows:

2024/25	£6366.18
2023/24	£41.10
2022/23	£0.00

3d. The total amount (in GBP) which remains uncollected by the Trust for the provision of any episode of care for a foreign national.

£357626.70