

Freedom of Information Request – 4150

Please can you provide the following details for all current and recently expired contracts (within the last five years, if available):

- 1. A description of the goods and/or services provided (e.g. servers, storage, networking equipment, associated support or maintenance).**

*Server – 24/7 support x365
Storage – 24/7 support x365
Network Equipment - 24/7 support x365
HSCN - 24/7 support x365
Backup - 24/7 support x365
End User Client Devices - 24/7 support x365
Remote Access – 24/7 support x 365*

- 2. The supplier(s) or incumbent provider(s) for each contract.**

This would be exempt under section 31 (1) (a) of FOI Act.

- 3. The contract value (total contract value and, where applicable, annual value).**

*Server – £550k TCO for 5 years
Storage – £569k TCO for 7 years
Network Equipment (Including Cores/Datacentre/Edge Network Switches) – £625k
HSCN - £96k for 2 years
Backup - £841k for 5 years
End User Client Devices - £250k per year
Remote Access - £410k for 5-years*

- 4. The contract start date and expiry date, including any extension options.**

*Server – Start 2022 expiry 2027
Storage – refreshed in March 2026 expiry March 2032
Network Equipment:
 Core – Start March 2026 expiry 2032
 Datacentre Switching – July 2024 expiry July 2029
 Edge Network – Rolling replacement annually. Switches are bought with 5-year license and support
HSCN – Start 2019 expiry 2025, 2-year extension 2025 – 2026
Backup – Start 2025 expiry 2029
End User Client Devices – Rolling year replacement. Each device is bought with a 5-year warranty.*

- 5. The route to market used to procure the contract (e.g. specific framework agreement, direct award, open tender).**

Mix, open tenders, framework agreements.

- 6. The name of the framework(s) used, where applicable.**

NHS Digital Workplace SBS/19/AB/WAB/9411

NOE CPC Total Technology Solutions Framework Terms (ref: NOE.0552)
Crown Commercial Services Framework
IT Hardware and Services (Link4) (Ref: 2025/S 000-018869)

If this information is held in a register or database, we would be happy to receive it in spreadsheet or table format.

You can find our Contracts register on our website: [Procurement | James Paget University Hospitals NHS Foundation Trust](#)

Explanation for Exemption Section 31(1)(a)

The Trust claims the right not to divulge any information regarding its infrastructure suppliers referencing section 31(1)(a) of the Freedom of Information Act.

Factors in favour

The Trust recognises that answering the request would promote openness and transparency with regards to the Trust's ICT infrastructure.

Factors in favour of withholding the information

Releasing the details of our suppliers and providers could assist individuals in exploiting vulnerabilities, thereby increasing the risk of criminal activity

The Trust like any organisation may be subject to cyber-attacks and since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this is extremely important.

Balancing the Public Interest Factors

To provide this information is likely to enable hackers to obtain information is a mosaic form combined with other information to enable hackers to gain greater understanding than they would ordinarily have which would facilitate the commissioning of crime such as hacking itself and fraud. This would impact on the Trust's operations including its front-line services.