



Freedom of Information Request – 3473

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following system contracts:

1. BI & Data Warehousing
2. Cardiology *NO SYSTEM INSTALLED*
3. Clinical Communication and Collaboration
4. Diagnostic Reporting
5. Digital Dictation
6. Inpatient E-prescribing
7. Integration Platform
8. Oncology
9. PACS
10. Patient Administration System
11. Patient Engagement Portal
12. Radiology Information Systems
13. Scheduling

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

- a) System type – *Trust uses Microsoft SQL database to collate data from various systems across the Trust and produces own data warehouse for reporting*
- b) Supplier name – *No system installed*
- c) System name – *N/A*
- d) Date installed – *April 2008*
- e) Contract expiration – *SQL licences require updating in line with Microsoft licencing and server replacement required at end of server life*
- f) Is this contract annually renewed? - *Yes/No No*
- g) Do you currently have plans to replace this system? - *Yes/No Will be reviewed as part of move to an EPR.*
- h) Procurement framework – *N/A*

- i) **Other systems it integrates with?** – *Replication of clinical system databases into data warehouse to avoid reporting on live clinical database.*
- j) **Total value of contract (£)** – *N/A*
- k) **Notes (e.g. we are currently out to tender)** – *Data warehouse is an in house built solution.*

Clinical Communication and Collaboration: Clinical communication and collaboration tools enable clinicians to securely electronically communicate, both individually and across teams, to co-ordinate and plan patient care. They are often delivered as mobile apps and may be embedded into clinical workflow or connected to EPRs. Some may be offered as alternatives to Bleep systems. Examples: Bleepa, Alcidion, Armour Communications, MedicBleep

- a) **System type** – *Information not available.*
- b) **Supplier name** –
- c) **System name** –
- d) **Date installed** –
- e) **Contract expiration** –
- f) **Is this contract annually renewed?** - Yes/No
- g) **Do you currently have plans to replace this system?** - Yes/No
- h) **Procurement framework** –
- i) **Other systems it integrates with?** –
- j) **Total value of contract (£)** –
- k) **Notes (e.g. we are currently out to tender)** –

Diagnostic Reporting: test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement. This is usually a module in EPR, PACS or RIS system.

- a) **System type** – *DICOM PACS*
- b) **Supplier name** – *Sectra UK Ltd*
- c) **System name** – *Sectra PACS*
- d) **Date installed** – *2014*
- e) **Contract expiration** – *April 2030*
- f) **Is this contract annually renewed?** - *No*
- g) **Do you currently have plans to replace this system?** - *No*
- h) **Procurement framework** – *LPP*
- i) **Other systems it integrates with?** – *CRIS, Soliton Share+, NBSS*
- j) **Total value of contract (£)** – *£3,736, 809/12*
- k) **Notes (e.g. we are currently out to tender)** –

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

- a) **System type** – *Digital Dictation*
- b) **Supplier name** – *Wellbeing*
- c) **System name** – *Bighand*
- d) **Date installed** – *October 2014*
- e) **Contract expiration** – *December 2025*
- f) **Is this contract annually renewed?** - *Yes*
- g) **Do you currently have plans to replace this system?** *Yes*
- h) **Procurement framework** – *EPR*
- i) **Other systems it integrates with?** – *eHR*
- j) **Total value of contract (£)** – *£67,325.18*
- k) **Notes (e.g. we are currently out to tender)** – *New supplier introduced as part of EPR project.*

Inpatient E-prescribing: Advanced e-prescribing in use across wards for inpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

- a) System type – *EPMA*
- b) Supplier name – *CMM*
- c) System name – *CMM*
- d) Date installed – *2015*
- e) Contract expiration – *N/A*
- f) Is this contract annually renewed? – *Yes*
- g) Do you currently have plans to replace this system? *Yes*
- h) Procurement framework – *N/A*
- i) Other systems it integrates with? – *CMM stock control, pharmacy robot, pharmacy ADC's, ward ADC's, pharmacy tracker, patient management, discharge letter system, shared care record, parmoutcomes.*
- j) Total value of contract (£) – *Confidential*
- k) Notes (e.g. we are currently out to tender) – *EPMA is moving to EPR in 2026*

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

- a) System type – *Integration Platform*
- b) Supplier name – *Intersystems*
- c) System name – *Healthshare Health Connect*
- d) Date installed – *August 2014*
- e) Contract expiration – *April 2026*
- f) Is this contract annually renewed? - *Yes*
- g) Do you currently have plans to replace this system? - *No*
- h) Procurement framework – *G-Cloud framework.*
- i) Other systems it integrates with? – *Primarily feeds iPM PAS data to multiple downstream systems including ICE, APEX, E3, ICNET, CRIS, Soliton Share+, EDIS, ORMIS, AUDITBASE, Metavision, Cito, Scorpio, eMed, Conworx*
- j) Total value of contract (£) – *£20,000 + VAT*
- k) Notes (e.g. we are currently out to tender) – *N/A*

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

- a) System type – *Oncology System/Suspected Cancer Pathway Tracking System*
- b) Supplier name – *Somerset NHS*
- c) System name – *Somerset Cancer Register*
- d) Date installed – *2010*
- e) Contract expiration – *March 2026*
- f) Is this contract annually renewed? - *Yes*
- g) Do you currently have plans to replace this system? - *No*
- h) Procurement framework – *Unknown*
- i) Other systems it integrates with? – *N/A*
- j) Total value of contract (£) – *£48,050.40*
- k) Notes (e.g. we are currently out to tender) –

PACS: A picture archiving and communications system is used for diagnostic images.

- a) System type – *DICOM PACS*
- b) Supplier name – *Sectra UK Ltd*
- c) System name – *Sectra PACS*
- d) Date installed – *2014*

- e) Contract expiration – *April 2030*
- f) Is this contract annually renewed? - *No*
- g) Do you currently have plans to replace this system? - *No*
- h) Procurement framework – *LPP*
- i) Other systems it integrates with? – *CRIS, Soliton Share+, NBSS*
- j) Total value of contract (£) – *£3,736, 809/12*
- k) Notes (e.g. we are currently out to tender) –

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

- a) System type – *iPM*
- b) Supplier name – *Daedalus*
- c) System name – *iPM*
- d) Date installed – *2008*
- e) Contract expiration – *June 2026*
- f) Is this contract annually renewed? - *Yes*
- g) Do you currently have plans to replace this system? - *Yes*
- h) Procurement framework – *G Cloud*
- i) Other systems it integrates with? – *ICE, APEX, E3, ICNET, CRIS, Soliton Share+, EDIS, ORMIS, AUDITBASE, Metavision, Cito, Scorpio, eMed, Conworx*
- j) Total value of contract (£) – *£506,794.80*
- k) Notes (e.g. we are currently out to tender) –

Patient Engagement Portal: It is a digital platform used by healthcare providers across the system to securely share data and interact with patients/carers to better support/manage patient's health and wellbeing.

- a) System type – *Patient Engagement Portal*
- b) Supplier name – *DrDoctor*
- c) System name – *PEP*
- d) Date installed – *March 2023*
- e) Contract expiration – *March 2026*
- f) Is this contract annually renewed? - *No*
- g) Do you currently have plans to replace this system? - *No*
- h) Procurement framework – *CCS RM6094 Spark DPS*
- i) Other systems it integrates with? – *N/A*
- j) Total value of contract (£) – *£101,500*
- k) Notes (e.g. we are currently out to tender) –

Radiology Information Systems: Radiology results and reporting are managed electronically.

- a) System type – *RIS*
- b) Supplier name – *Magentus*
- c) System name – *CRIS*
- d) Date installed – *2003*
- e) Contract expiration – *31st May 2028*
- f) Is this contract annually renewed? - *No*
- g) Do you currently have plans to replace this system? - *No*
- h) Procurement framework – *Supply Chain*
- i) Other systems it integrates with? – *ICE, PACS, Soliton Share+*
- j) Total value of contract (£) – *£201,900.49*

k) Notes (e.g. we are currently out to tender) – *N/A*

Scheduling: Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

a) System type – *Electronic Rostering*

b) Supplier name – *RL Datix/Allocate*

c) System name – *Allocate Optima*

d) Date installed – *September 2010*

e) Contract expiration – *30th May 2026*

f) Is this contract annually renewed? – *Yes*

g) Do you currently have plans to replace this system? - *No*

h) Procurement framework – *CCS*

i) Other systems it integrates with? – *ESR*

j) Total value of contract (£) – *£157, 769*

k) Notes (e.g. we are currently out to tender) – *N/A*