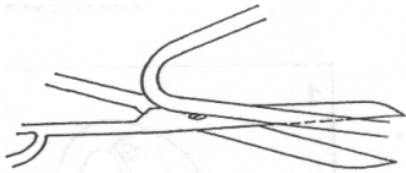
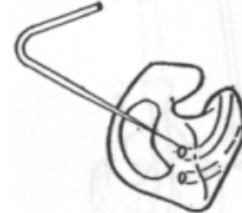


How to retube your earmould

Audiology Department



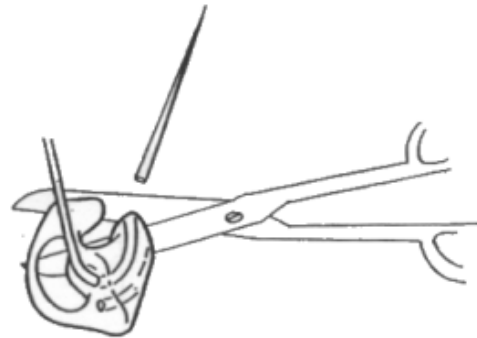
1. Pull the old tubing out of the mould and keep it close by. Take the new piece of tubing and taper the last inch as shown. If you have 2 hearing aids do this one at a time.



2. Thread the tapered end through from the outside of the mould as shown.



3. Pull the tubing through the mould until the tapered end has passed right through, and the other end is flat against the outside of the mould.



4. Cut off the tapered end as close to the mould as possible (Sharp blade is best)



OR



5. To adjust the tubing to the right length, place the mould in your ear and the hearing over your ear, ask somebody to mark the tubing just past the end of the hearing aid hook, then remove the mould and cut the tubing at this point. You can also use the old piece of tubing as a guide by holding it against the new tubing matching the corner curve and cut to length.

6. Squeeze the top of the tube and fit it over the end of the hearing aid hook as shown.

**For more information contact
Audiology Department
Telephone: 01493 452354
audiology@jpaget.nhs.uk**

Feedback

We want your visit to be as comfortable as possible. Please talk to the person in charge if you have any concerns. If the ward/department staff are unable to resolve your concern, please ask for our Patient Advice and Liaison (PALS) information. Please be assured that raising a concern will not impact on your care. **Before you leave the hospital you will be asked to complete a Friends and Family Test feedback card.** Providing your feedback is vital in helping to transform NHS services and to support patient choice.

Trust Values

- | | |
|--|--|
| <ul style="list-style-type: none">• Courtesy and respect• A welcoming and positive attitude• Polite, friendly and interested in people• Value and respect people as individuals
So people feel welcome• Attentively kind and helpful• Look out for dignity, privacy & humanity• Attentive, responsive & take time to help• Visible presence of staff to provide care
So people feel cared for | <ul style="list-style-type: none">• Responsive communication• Listen to people & answer their questions• Keep people clearly informed• Involve people
So people feel in control• Effective and professional• Safe, knowledgeable and reassuring• Effective care / services from joined up teams• Organised and timely, looking to improve
So people feel safe |
|--|--|



The hospital can arrange for an interpreter or person to sign to assist you in communicating effectively with staff during your stay. Please let us know.

For a large print version of this leaflet, contact PALS 01493 453240