

Freedom of Information Request – 3424

Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) and if so which one?

- **Eastern Shires Purchasing Organization (ESPO)** *No*
- **London Procurement Partnership (LPP)** *No*
- **NHS SBS** *No*
- **North-East Purchasing Organization (NEPO)** *No*
- **NOECPC** *No*
- **Health Trust Europe (HTE)** *No*
- **Crown Commercial Services (CCS)** *No*

If you are not on any of the above frameworks, please confirm how you are accessing services.

INTRAN Framework.

- **What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?**

This is a rolling partnership agreement of local health and social care providers and local authorities.

- **Who is your current provider for each of these services?** *INTRAN.*
- **What was the spend by year for the last 2 financial years (2023 and 2024) in total and broken down by service**
 -) **Telephone Interpreting**
 -) **Face to Face Interpreting**
 -) **British Sign Language**
 -) **Translation**

FY 22/23 £71,501

FY 23/24 £85,671

FY 24/25 £94,959

Unable to breakdown as information is not recorded in this way.

Finally, who is the Contract Manager and Senior Responsible Owner regarding the language services?

Contract Manager – Head of Procurement

Chief Nurse – Jacky Copping